

Media Release



99 Cornish Avenue
Winnipeg, Manitoba
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CARING • RESPECT • TRUST

July 29, 2014

FEVER? CHEST PAIN? HEADACHE? WHO ARE YOU GOING TO CALL? HEALTH LINKS – INFO SANTÉ!

Twenty years ago Misericordia had a vision of Manitobans being able to pick up the phone and call a nurse.

Health Links – Info Santé was launched and has helped hundreds of thousands of Manitobans ever since.

“Misericordia is immensely proud of our Health Links – Info Santé service, the first telephone nurse-based triage system in Canada,” said Rosie Jacuzzi, MHC President and CEO. “Our award-winning service continues to serve as a model to other provinces, and countries, who are implementing similar health services.”

“Health Links – Info Santé is a valuable part of our health system,” said Lori Lamont, Vice President and Chief Nursing Officer for the Winnipeg Regional Health Authority. “This service and its staff provide important health advice that prevents people from making unnecessary trips to our busy emergency departments. This is an important milestone for Health Links – Info Santé, and I would like to congratulate and thank all its staff who have helped so many people over the years to find the right service to meet their needs.”

WHAT: Health Links – Info Santé’s 20th Anniversary

WHEN: 1 p.m. July 29, 2014

WHERE: Misericordia Health Centre, Provincial Health Contact Centre,
99 Cornish Avenue, 4th Floor Wolseley Building

WHO:
Sharon Blady, Minister of Healthy Living and Seniors

Lori Lamont, Vice-President, Interprofessional Practice and Chief Nursing Officer,
Winnipeg Health Region

Rosie Jacuzzi, President and CEO, Misericordia Health Centre

Talia Martens,* Team Leader, Health Links – Info Santé

*Talia Martens is a Health Links – Info Santé nurse! She's answered calls about pretty much anything you can imagine – from kids' fevers to asthma breathing concerns to cactus prickles embedded in skin! Talia's passionate about Health Links – Info Santé – she dreamed of working at the service while in nursing school – and would be happy to be interviewed about what makes her job so rewarding: being able to help Manitobans navigate our health system, how to find emergency dental care, how to manage illnesses at home, and so much more.

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